Frequently Asked Questions on ESCMID Membership

Q1: How do I login to the ESCMID website?
A: You can do this from any page (www.escmid.org). To log on you need to know either your “ESCMID ID-number” or your email address (as registered in the system) AND your password.

If you have lost your password, you can click on “password forgotten” and you will be sent a new password to the email address we have for you on our files. If you have tried but failed to obtain a new password in this way, please contact escmidmembership@escmid.org to have us update your email address for you.

Q2: I was a member, but am not sure if I still am. How do I check this?
A: The fastest way to check is to log on to the ESCMID website (see Q1) and your status will be shown. If your membership has expired, “Registered User” will be indicated under “Membership status”. Otherwise the type of membership and the expiration date will be shown in the box.

Q3: How can I update my contact details or email address?
A: Follow these steps:
- Go to www.escmid.org
- Login at upper right-hand corner. (see Q1)
- Once logged in there are various options below the login box such as “my profile”, “change password”, etc.

Q4: How do I renew my membership?
A: It takes only a few minutes to renew your membership online with a valid credit card. Follow these steps:
- Log on to the ESCMID website (see Q1)
- If you do this while you are still member, click on “membership renewal”.
- If your membership has already expired click on “get membership”.
- You will now be led through a few steps including selection of membership type and then to payment by credit card.
- After successful payment, you will be sent an email confirmation. This means that you have access to members-only webpages (including full CMI access when linking from our website).

Q4a: And if I do not have a credit card?
A: Please contact escmidmembership@escmid.org to request a membership form. Manually processed registration forms will be surcharged EUR 20 per membership.

Q5: When renewing my membership during the payment process, the internet site name did not change from http:// to https://, to indicate a secure login. Does this mean the site is not secure?
A: All payments to ESCMID are conducted over an encrypted and secure connection using Saferpay embedded into ESCMID page. ESCMID programmed it this way so the user is not directed away from the website. In short, you or your browser may not recognize that a secure connection is being used.
Q6: How will I be informed when I need to renew my membership?
A: To save natural resources - “ESCMID goes green” - ESCMID does not send out paper renewal slips. You will receive an email reminder 30 days and 1 day prior to expiration as well as another reminder 30 days after expiration.

Q7: I am a member and want to access CMI online, but the CMI website does not accept my login information. How do I access CMI?
A: You must access CMI from our website if you want to have full access to the articles. Follow these steps:
  - Log on to the ESCMID website ([www.escmid.org](http://www.escmid.org)). (see Q1)
  - Click on the link in the right side of the page “online access to CMI” AFTER you have logged in
  - Arrive at Wiley-Blackwell site logged in with full access to CMI articles.

Q8: I have been an ESCMID member for many years and on my last receipt, there was a different ID number. Does this mean I also have a new password?
A: The new Swiss society has new numbers, but as a service to previous members, the old numbers are also valid in the login process.